

Good morning.

Thank you for your email and for sharing these concerns on behalf of yourself and other homeowners.

The Board has reviewed your request. Right now, the Board encourages homeowners to bring up any questions or concerns during the homeowners open forum portion of the regularly scheduled meetings. This part of the meeting is meant for members to speak directly to the Board. Just as a reminder, the Board isn't required to respond, and they can't engage in a discussion, but they may offer brief comments when appropriate.

Homeowners can also send written concerns to PPM, and we'll make sure they're shared with the Board. This gives the Board a chance to review items ahead of time, and they may add topics to a future meeting agenda if more discussion is needed.

Regarding the request for an in-person town hall, the Board appreciates the interest in having a broader community conversation. At this time, the Board will not move forward with scheduling a town hall meeting; however, the Board will continue to consider whether a town hall is needed based on the types and number of concerns being raised. If they feel a larger, more interactive meeting would be helpful, they'll consider scheduling one in the future.

We appreciate your involvement and your commitment to the community. Please continue using the current communication options—homeowners open forum during meetings and written submissions through PPM, so the Board can review concerns through the proper channels.

Thank you,

Sierra Carr, PCAM, AMS, CMCA, CCAM
Community Association Manager
68-950 Adelina Rd. | Cathedral City, CA 92234
Tel: 760.321.3571 | Fax: 760.325.9300

Please note I will be out of the office March 11–13 attending a conference. Email responses may be delayed.

For maintenance issues, please email: workorders@hoappm.com

For accounting-related questions, please email: accounting@hoappm.com

☀️ *The greatest compliment you can give is a review! If you're happy with my work, please share your feedback [here](#).* ☀️

Regular office hours are Monday – Friday, 8:00 a.m. to 4:00 p.m. We are closed for lunch from Noon to 1:00 p.m.

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